

BREAKAWAY BEACH



DEAR PARENTS,

At Breakaway Beach, we strive to give each student the best travel experience and are committed to making the travel process as easy and convenient as possible. Everything from the pre-planning stages of the trip to the post-travel follow-up, Breakaway Beach is there every step of the way. We take care of the transportation to your destination, group hotel accommodations, payment plans and more!. Once they arrive at their destination, the students will attend their Breakaway Beach orientation, and enjoy daytime activities, excursions, and events while accompanied by our professional Breakaway Beach on-site team.

WHY PARENTS CHOOSE BREAKAWAY BEACH

Breakaway Beach accompanies you and your Senior throughout the entire booking and travel journey. Our Travel Specialists assist the group with the setup, while our Customer Care team is here to address any questions or requirements. Meanwhile, our Onsite Team oversees the program for the students, ensuring the safety of our travelers, upholding the integrity of our brand, and ensuring you receive the best value.

ON-SITE TEAM & TRAVEL SUPPORT

Breakaway Beach will host pre-departure webinars, send Know Before You Go emails, and is available 24/7 leading up to and during travel to ensure parents and travelers are prepared and knowledgeable for the trip.

Breakaway Beach provides a dedicated onsite and in-destination team that includes our Program Director(s), Destination Captains, and Team Members. They are present to facilitate smooth arrivals and departures, assist with check-ins/outs, manage our program itinerary, be present at all Breakaway Beach-endorsed events and activities, and ensure our travelers have both a safe and enjoyable experience.

CENTRALIZED BREAKAWAY INFO DESK

You'll always find our Info Desk conveniently situated in a central area for easy access. Our dedicated Breakaway Beach team is available at the Info Desk during specified hours to offer information and address any questions that travelers may have during their trip.

PAYMENT PLANS

We offer a payment plan with low monthly installments to accommodate all travelers. Travelers can also opt to pay more monthly or pay in full.

MORE INFORMATION FOR PARENTS

For more information about Breakaway Beach, contact us at info@breakawaybeach.com or at breakawaybeach.com/contact.



LEADER TO TRAVELER RATIO

1:30

To ensure students can find support when they need assistance.

BREAKAWAY BEACH



BREAKAWAY BEACH TRAVELER AND PARENT EXPECTATIONS:

BREAKAWAY LEADERS DO:

- Roam the hotel during designated hours and make themselves available at Breakaway Beach activities, excursions, & events
- Manage all medical emergencies, which includes accompanying a traveler to a clinic and contacting parents
- Ensure a team member can be reached via the front desk throughout the night or by calling the number on their Breakaway Beach wristband in case of emergency
- Perform extensive briefing upon arrival to review the Breakaway Beach Code of Conduct to a safe and fun trip
- Call parents when there is a major infraction to the Breakaway Beach Code of Conduct
- Remove offenders that pose a threat to themselves or others
- Work with hotel management to ensure serving standards

BREAKAWAY LEADERS DO NOT:

- Know the exact location of every traveler at all times
- Enter rooms of travelers, unless in case of emergency
- See all actions of travelers and are not present at all times to help curb behavior or language
- Smell drinks for alcohol

EXPECTATIONS OF A TRAVELER ON A TRIP:

- Follow and abide to the Breakaway Beach Code of Conduct
- Act like an adult & treat others with respect
- Be responsible for your own actions
- Be safe on balconies & in the water
- If you're the age of majority, please drink responsibly
- Be respectful of other guests, especially during quiet hours
- Bring any questions, concerns, or emergency directly to Breakaway Team members who are ready to provide assistance

EXPECTATIONS OF PARENTS:

- Sit down with your son or daughter & read the Breakaway Beach Code of Conduct
- Set proper expectations of behavior
- Have a mature conversation about decisions your son or daughter may be faced with while traveling abroad

